

Bharat Sanchar Nigam Limited (A Govt. of India Enterprise)

Office of the C.G.M.Telecom, TELANGANA.Circle, Hyderabad - 500 001

Lr. No. TT/BSNL/SR/2nd CCM/

dtd at HD, the 2/2-04-2018

Minutes of the 2nd Circle Council Meeting of Telangana Telecom Circle held on 24-03-2018 in the Conference Hall, O/o the Chief General Manager, Telecom, BSNL, T.T Circle, Hyderabad . The following were present in the meeting.

Management Side

Staff Side

5/51	hri/Smt			S/Shri	
1	V. Sundar, CGMT, TT Circle	Chairman	1	A.Rajamouli, Retd STS(O),KAA	Leader Staff Side
2	K.Ramchand, PGM, HTD	Member	2	J.Sampath Rao, Retd STS,WL	Secretary Staff Side
3	T.Durga Prasad, PGM(NOW-CM)	Member	3	Vijay Vodnal, Retd STS,KAA	Member
4	C S N Murthy ,PGM (NWP CFA and BP&IT) CO Hyd	Member	4	G.Sambasiva Rao,OS (G),CO,HYD	Member
5	Sanjay Kumar,GM (HR&Admn) CO, Hyd	Member	5	B.Paripurna Chary,OS (P),NGD	Member
6	KVN Rao, GM (NWO and S&M CFA) CO, Hyd.	Member	6	Y.Subba Rao,TT,Lingampally,HTD	Member
7	G. Raja Ram Mohan, DGM (Admn.) CO, Hyd	Member	7	C.Madhusudhan,OS(P),Nizamabad	Member
8	C.Vishwanath ,AGM (SR&TRG),CO,Hyd	Convener	8	M.A.Hafeez,JE,Charminar	Member
9	T L N Reddy, CE(Civil), CO Hyd	Invitee	9	M.Venkataiah,OS,Mahaboobnagar	Member
10	S.Tarachand, GM(TR)		10	P.N.Rajkumar,TT,Nacharam,HTD	Member
11	C.Srimathi, DGM(F&A)		11	V.Sreeram Reddy, OS,KAA	Member
12	R P Viswas, SE(Civil),CO Hyd		12	M.Parasha Ramulu,TT,Sangareddy	Member
13	L M Bhagat, EE(Civil)		13	P.Rama Rao, TT,WL	Member

Decisions taken in the meeting should be implemented without further instructions/orders from this office.

All the concerned are requested to send the Compliance Report within one week.

Encl: A/A

Asst. General Manager (SR&Trg), O/o the CGMT, AP Circle, Hyderabad-500 001.

Copy to:

- 1. Shri A.Rajamouli,Retd STS(O),KAA, Leader, Staff Side Circle Council.
- 2. Sri J.Sampath Rao, Retd STS, WL, Secretary Staff Side, Circle Council.
- 3. All Members of Circle Council (Management Side & Staff Side) for Info
- 4. All SSAs Heads/Unit Heads in Telangana Circle
- 5. T T Circle Intranet Portal.

MINUTES OF THE SECOND CIRCLE COUNCIL MEETING HELD ON 24.03.2018 IN THE CONFERENCE HALL OFFICE OF THE CHIEF GENERAL MANAGER TELECOM TELANGANA TELECOM CIRCLE, DOOR SANCHAR BHAVAN HYDERABAD

GM (HR&A) welcomed the Chief General Manager Telecom TT circle and Chairman of the CCM & other senior officers from the management side , Leader & Secretary of the staff side and all the members of Staff side to the 2nd CCM . He assured to solve all the staff side issues and requested staff side members to cooperate for smooth functioning of the circle. After that self introduction of all the members was done.

CGMT & Chairman of the CCM welcomed all the members to the 2nd Circle Council Meeting as this is the first CCM for him in Telangana circle.. He told that as AIRCELL has closed its operations in Karimnagar SSA, their connections are migrating to BSNL through MNP. He expressed that all should focus for the increase of the revenue of BSNL He emphasized for a fruitful and smooth conduction of the meeting

Staff Side Leader Sri. A .Rajamouli has stated that staff side will extend full cooperation to the management in the development of BSNL. He requested the chairman to encourage RC Melas for increasing of connections particularly FTTH to achieve the targets by competing with Reliance JIO. He stated that BSNL only has given stiff competition to JIO in the market and hoped that BSNL would stand first in Telangana circle. He suggested that all CSCs should be maintained in good & healthy condition.

Staff side Secretary Sri J. Sampath Rao, stated that mobile signals are very poor in National highways in Telangana Districts especially Nalgonda, Warangal highways .State government is spending more funds for development of Kaleswaram projects, it will be beneficial if the BSNL mobile coverage is improved in these routes.

After that DGM (Admn) has given the power point presentation for discussion on 1st CCM pending points and 2nd CCM brief.

Finally AGM (SR&Trg) proposed the vote of Thanks.

Ist CCM Pending Points

Item no: 4 Request for replacement of drainage pipelines

at all staff quarters and offices at Karimnagar SSA:

The drainage pipe lines at staff quarters and office buildings almost

in damaged condition in Karimnagar SSA particularly at GM office

building, the drainage water from bath rooms entering in to the corri-

dor due to stagnation in the pipe line. The GM peshi and commer-

cial sections where customers are regularly coming is affected with

bad smell. The staff quarters are also effected with this stagnation

and the families are suffering. Request early action in this issue im-

mediately.

Staff side expressed its dissatisfaction over non settlement of

pending works pertaining to civil/electrical at SSAs level years to-

gether and strongly demanded that all pending items including lift at

Asman Mahal Quarters , Hyderabad should be completed on priority

basis before Deepavali.

DECISION TAKEN:

It was decided that CE (Civil) will instruct his SE(C)/EE(C) to inspect

the said building of Karimnagar SSA along with GMTD KAA so as

to resolve the problem before next CCM.

ACTION BY : GMTD KAA SSA /CE(CIVIL/ELECTRICAL)

5.Request for cancellation of the order of circle office vide Lr.No.TA/EST/2-100/Genl/II/12-14/78 dated 9-6-2015:

An isolated order for counting of section/station seniority within the jurisdiction of Municipal Corporation of Ramagundam in Karimnagar SSA issued from Circle office purely for Karimnagar SSA stating that " this should not be implemented else where in Karimnagar SSA for other stations or any other SSA. This approval is specific to this case only".

The above order seems to be issued under pressure without following any rules separating the employees of particular stations from entire circle as well as within the SSA also. Therefore, it is to be cancelled and do the justice.

<u>DECISION TAKEN</u>: It is decided that a letter to be addressed to GMTD Karimnagar for constituting a committee for examining the need of further extension of the order and send the report of the committee to circle office for further decision.

ACTION BY:GMTD KAA

(ITEM CLOSED)

6. Permission for recruitment of Telecom Mechanics(TTs) through Direct recruitment in TT/AP circles:

There are no eligible departmental ST candidates available in the cadre of RMs to fill up the existing ST vacancies in a few SSAs in TT/AP circle. In such case these vacancies are to be filled up by Direct Recruitment of ST candidates available outside,

as per the para 2.10.10 of the recommendations of the NCST (National Commission for Scheduled Tribes). Earlier, the Circle office has sought permission for this recruitment from the BSNL HQRS vide Circle office Lr.No.TA/STB/6-6/TM Vacancies/2015-16/10 dated 15-2-2016. But so far no permission was granted by the corporate office even after one year. It is requested to take up this case so that the corporate office grants immediate permission for the direct recruitment for the unfilled vacancies in the Telangana AP circles.

DECISION TAKEN:

A reply was received from BSNL CO vide Lr No 250-2/2016-Est-II dated 9.10.2017 stating that since there has been drastic reduction in the total number of DELs working in the circle, there is no proposal for direct recruitment in Telecom Technician cadre. Hence the item may be closed

(ITEM CLOSED)

7.Shifting of GMTD office from Dubba to Sanchar Bavan, Gandhi Chowk, Nizamabad:

The present main GM office is located at Dubba which is 3 KMs far away from the main city. Some sections of GM office is working at Sanchar Bhavan, Gandhi Chowk with lot of vacant place available which located at main center of Nizamabad city. It is much inconvenient to staff as well as customers. It is also observed that day to day and main important works are delaying due to routing the files to General Manager and other officers working from Dubba

office. Hence, it is requested to take immediate steps to shift the GM office from Dubba to Sanchar Bhavan, Gandhi chowk, Nizamabad.

DECISION TAKEN:

The shifting is under process and will be completed by 30.4.2018. Hence item may be closed

ACTION BY :CE (civil),CO HD /GMTD NZB

(ITEM CLOSED)

8. Shifting of Customer Service Centre, Kama reddy from the rented building to our own building at STR quarters Nizam sagar Road, Kama reddy where sufficient place is available.

DECISION TAKEN:

It is decided that the work may be completed by 30.4.2018

ACTION BY :GMTD NZB/CE(civil), COHD

9. Request to repair / replace of Lift at Sanchar Bhavan Building, Nizamabad:

The existing Lift at Sanchar Bhavan, Nizamabad was installed in the year 1987 at the time of opening of the Crossbar Exchange and the same is not working properly since 5 years. It is always going for repairs and it's in condemned position now. As it is very necessary because most of the working employees are above 50 years of their age.

At present the lift was repaired and it is working. It is informed that Scrapping is under process and a proposal for new lift will be examined and installed after scrapping work. Hence item may be closed.

ACTION BY: GMTD NZB / CE(Electrical),CO Hyd

(ITEM CLOSED)

11. BSNL Empanelment of Private Hospitals:

Vide BSNL Corporate office Lr.No. BSNL/Admn I/15-14/11 dated 12-3-2013 where in it was clarified that BSNL can follow the policy followed earlier till any guidance is received from CGHS, where CGHS recognized or NABH accredited hospitals are not available. However, the rates applicable shall be as per Non-NABH rates notified by the CGHS for that area or rates of the hospital, whichever is less. Accordingly Circle office has also issued a letter to SSA Heads to get private hospitals who are willing to come forward to get empanelment with BSNL for extending medical facilities under BSNLMRS to BSNL Employees as well as BSNL Pensioners. But, Khammam Local Management has not shown the interest to get the hospitals with BSNL. At present, no BSNL empanelment hospital or CGHS hospital is available at Khammam. The BSNL employees and Pensioners are being faced much difficulties to take the treatment at other places in simple cases. It is requested to issue necessary instructions to Khammam Management to get the same.

Staff side members requested that provisional permissions for empanelment of private hospitals who are willing to come forward for BSNL empanelment at Khammam/Warangal/Nalgonda will be issued since there is no hospital under BSNL empanelment at present.

DECISION TAKEN:

It is decided that a letter will be addressed to BSNL CO seeking clarification whether hospitals can be empanelled without AERB certificate as most of the hospitals in Districts are not having this certificate. However a provisional permission for 6 months to be given to APARNA HOSPITAL Nalgonda

12. Adopting effective procedure for settlement of medical claims of working/ retired employees:

At present the method of submission of medical claims is not at all beneficial to the employees either retired or working. After submission of medical claims through ERP system online the members are being asked to drop the hard copies of medical claims along with the original copies of medical bills in the locked drop box provided in the Accounts Section of Circle office. As such there is no acknowledgment given to the employee for the claim submitted. If the claim so dropped in the drop box is misplaced the bill is not being processed and as such the employees are made to suffer.

In the instant case Smt T.Ramadevi O.S (P), HR No. 198302023, CellOne Hyderabad (now working in O/o CGMT Vijayawada) has submitted medical bills the details of which were fed in the ERP,

CellOne, Hyderabad. The bills were submitted in CGMT Office Hyderabad on 10.2.2016 through Cellone DAK and the acknowledgment is also available in the DAK register of Cellone Office. But the bills are not paid so far and it is understood that the submitted bills were lost somewhere and not traced.

The ERP details are as below:

October 2015 bill for Rs 708/-, Claim No. 828055

January 2016 bill for Rs 1372/- Claim No. 828087

January 2016 bill for Rs 6725/-, Claim No. 828011

January 2016 bill for Rs 3720/-, Claim No. 818273

It is submitted that the official should not suffer due to misplacement of bills. As such the bills shall be reimbursed based on the
ERP details shown above. Inspite of having the acknowledgment the
employees are being asked to bring carbon copy from the medical
shops. what is the fate of persons who do not have the acknowledgment details of submission of bills hence it shall be made compulsory that there must be one official / officer to receive the bills
and give proper acknowledgment of medical bills so that in case of
misplacement responsibility can be fixed on that official / officer.

Staff side requested that misplaced medical bills in respect of Smt T.Ramadevi O.S (P) may be settled and paid immediately.

<u>DECISION TAKEN:</u>It is intimated that the medical bills of Smt Ramadevi has been settled and paid in January 2018 pay & allowances. Hence item closed (ITEM CLOSED)

13. Grant of Child Adoption Leave to Female BSNL Employees:

Vide O.M DOP&T No. 13018/1/2009-Estt.(L) dated 22/7/2009, the 'Child Adoption Leave' has been enhanced from 135 days to 180 days.

While endorsing the O.M. vide Lr.No. 1-13/2016-PAT(BSNL) dated 20/3/2017 the Establishment Section of Corporate Office, New Delhi conveyed the approval of competent authority for enhancement of 'Child Adoption Leave' from 135 days to 180 days.

In this letter Corporate Office also conveyed that "Leave on adoption of a child is admissible to the Female BSNL employee as per the provisions of Rule 43-B of CCS (Leave) Rule, 1972" (i.e., 135 days).

But, unfortunately the management is denying the Child adoption leave to the female employee on the frivolous ground that the O.M dated 22/7/2009 is not endorsed to the Circle by the Corporate Office and as such the applicability of the Child Adoption leave is from the date of issue of Corp. Office ND Lr.No. 1-13/2016-PAT(BSNL) dated 20/3/2017.

In this connection it is submitted that even before issue of the letter dated 20/3/2017 the female employees were eligible for child adoption leave of 135 days as it is seen from the letter of Corporate Office itself as such it is submitted that female employees who have adopted the child prior to 20/3/2017 shall be granted child adoption leave of 135 days.

As two letters have been addressed to BSNL CO for clarification & reply is awaiting from corporate office, the item may be closed

ACTION BY: AGM(Rect), CO-HD

ITEM CLOSED

16. Stopping recovery of over payment, based on the judgement of the Hon'ble Supreme Court :

The DOP & T New Delhi has issued an order vide its Lr.No.18/03/2015-Estt(Pay-1 dated 2-3-2016 wherein instruction has been issued for waiver of recovery of excess/wrongful payment to the employees in the light of judgment of Hon'ble Supreme Court. On the basis of judgment and pressure of the staff unions, guidelines have been issued by the Corporate office, New Delhi to CGMs with directions to obtain the cases from the field units in the light of judgment vide Corporate office Lr.No.1-06/2016-PAT(BSNL) date 9-9-2016 & 8-5-2017. The same letters have been endorsed by the Circle office to the Field units with a requesting to submit the applications of the effected officials as per the guidelines of corporate office immediately. The applications of the affected officials should be forwarded to the Corporate Office by the concerned CGM's. In this connection, it is requested to furnish the following information:

- a) How many applications from the officials are received in this office along with recommendations?
- b) How many applications are sent to the Corporate office for further approval.

As the applications are recommended and forwarded to BSNL CO and the reply is awaited. Hence item may be closed

ACTION BY : AGM(A) / DGM(F&A), CO-HD

ITEM CLOSED

18. <u>Maintenance of staff quarters in Nalgonda SSA</u>, <u>Asman Mahal</u> quarters, <u>Musheerabad</u> quarters and <u>Telephone Bhavan</u>, <u>Hyderabad</u>.

Maintenance of staff quarters at Suryapeta, Kodada, Hill colony and Bhuvanagiri in Nalgonda SSA are required to be needed. Huge amounts are being recovering from the salaries of the staff. But the staff side regret to point out that the minimum amenities are not being provided such as overheads tanks cleaning, drainage, arresting the leakages of pipelines, pipelines are choked with dirt/dust/rust, mosaic flooring in bathrooms/lavatories & bath room doors, window mirrors & frames are broken. Staff members are suffering with untold problems. There is no periodical maintenance of staff quarters and also whenever the problems regarding drainage water supply etc., it remains unattended for a long time. It is requested to cause necessary action for settling the problem.

(A) Maintenance of staff quarters in Nalgonda SSA:

- (B) <u>Maintenance of staff quarters in Asman Mahal quarters and</u> Telephone Bhavan, Hyd.
- (C) Musheerabad quarters:

<u>DECISION TAKEN:</u> It is decided that as the repairs works are under process ,the item may be closed .The painting works of BSNL Bhavan &Circle office may be taken up after completion of drainage & water problems.

ACTION BY :CE(Civil/Electrical),CO HD

ITEM CLOSED

21. Settlement of Pension cases: It is very heart burnt issue in all SSAs, Corporate office have issued instructions from time to time to process the pension cases 6 months before the retirement of officials. But, the retired/death cases were pending months together in SSAs. The controlling officers were not monitoring the issue on priority basis in Nizamabad, Khammam, Nalgonda and Sangareddy SSAs in particular. We request you to take immediate steps for settlement of pension cases.

<u>DECISION TAKEN:</u> It is decided that the pension cases are pending due to various reasons, the item may be closed.

ACTION BY: GMTD NZB/KHM/NGD/SGD
(ITEM CLOSED)

Discussion on 2nd CCM Points

1. Closure of cost-ineffective CSCs: Due to reduction in landline connections in entire circle, operation of CSCs with less TR collections has become saddle to the organization. Irrespective of TR collection, payment of power bill, housekeeping, rent in case CSC is located in private buildings is inevitable apart from the PCs and printers. More particularly considerable number of staff members in group-c cadre are retiring month of month in all SSAs, meaningful deployment is to be done on need basis in profit earning zones. Keeping in view of these points, staff side requests to analyze the matter on money-spinning basis and all the CSCs with lesser collections may be closed before the new financial year begins.

<u>DECISION TAKEN</u>: It is decided that the information will be collected regarding the revenue collected by CSC wise and the review will be done after that and decision will be taken whether to continue the low revenue earning CSCs.

ACTION BY: GM(S&M CFA)CO / ALL SSA HEADS

2. Consideration of Rule-8 transfers: There are about 20 Rule-8 applications pending in all SSAs. Majority of the applicants are seeking transfer to APCircle after bifurcation of state. The application

are kept pending at SSA on the pretext that there is a shortage of staff. Thus the officials are deprived to get transfers to their native places. It is therefore requested to issue necessary instructions to the SSA heads to forward the Rule-8 applications without further delay.

<u>DECISION TAKEN:</u> It is decided that the action will be taken after getting the approval from the concerned SSA Heads as there is an acute shortage in all cadres.

<u>ACTION BY: AGM (A) CO</u>

ITEM CLOSED

3. Stop unnecessary deployment of personnel for watch and ward at BTSs where call volume is low:-

Staff in the cadre of Telecom Technicians and Asst. Telecom Technicians are being posted to the Mobile Cell towers. In certain areas the call volume is very low @2000 per day. The average revenue earnings on such BTSs are less than Rs 15000=00 per month. Posting of regular staff to such of these BTSs are no way profitable. In urban areas with much revenue earnings, shortage of staff is experiencing due to deployment of staff to these unproductive BTSs and also due to superannuation retirements and thus unable to cater the needs of the valued customers. It's therefore requested to stop deploying of staff to the loss making towers. As an alternative duties for such of these towers may be done by outsourcing as is

done by the private operators which is cost effective compared to deployment of regular staff.

<u>DECISION</u>: It is decided that the action will be taken after consultation with SSAs.

ACTION BY: PGM (NWO CM) / ALL SSA HEADS ITEM CLOSED

4. Authorization of empaneled hospitals in Nizamabad SSA at present only one hospital was authorized in empaneled category. The staff were suffering lot in the SSA. So, efforts should be initiated to authorize some hospitals in empaneled category to avoid inconvenient to staff at Nizamabad.

ACTION BY : PGMTD NZB /AGM(SR & TRG) CO

DECISION TAKEN:. It is decided that a letter will be addressed to BSNL CO for clarification in respect of non-availability of certificates with hospitals for empanelment. However a provisional permission for 6 months to be given to MAXCURE NIHARIKA HOSPITAL in Nizamabad.

5.Settling of monitory claims (TA bills) of staff working in Transmission wing at Nizamabad. The officials worked in TMC selection on from 2015 to 2017 were not settled till day. All required

formalities were completed but the bills kept them pending without

any proper cause for years together.

DECISION TAKEN: The monitory claims (TA bills) of staff working in

Transmission wing at Nizamabad were settled up to September 2017

and the remaining are in process and will be settled by

31.3.2018.Hence item may be closed

ACTION BY : PGMTD NZB

ITEM CLOSED

6. Supply of service (xerox copy) book to staff on retiring day. To

avoid hardships to them after retirement. We came to know that

some books were missing in offices. It is causing much difficulty to

retired staff to get 78.2% IDA fixation arrears and also when

pension revision took place in BSNL. Kindly look into the matter for

early action.

DECISION TAKEN:

It is decided that Xerox copy of service book will be provided on

chargeable basis for willing retiring officials/executives

ACTION BY: DGM(F&A) CO

ITEM CLOSED

7. Promotion of TOAs to Sr.TOAs cadre: There are officials in TOA cadre. Who were appointed on compassionate grounds. So, we request the management to conduct an examination for promotion to Sr.TOA cadre from TOA cadre.

DECISION TAKEN:

It is decided that the examination will be conducted during June/July 2018 after obtaining the vacancies from SSAs .Hence item may be closed.

ACTION BY:

AGM(Rect/Admn) CO

ITEM CLOSED

- 8. Clarification in respect of registration & consideration of the request transfers as it is creating complications in the SSA level.
- 1. How many times the official can avails request transfers in the entire service.
- 2. How many years/months stay in a particular station, the official can apply and register his/her request in the administration office.
- 3. For considering request transfers whether date of application is criteria or the stay of the official in the station.
- 4. The GMTD Karimnagar issued an order stating that the officials can apply after 18 months stay only, is it correct?

It is decided that the transfer guidelines were already issued on

16.3.2018. Hence item may be closed

ACTION BY : AGM(A) CO

ITEM CLOSED

9. Implementation of the decision taken on the Item No.20 of 7th

CCM & 4th CCM regarding posting of the candidates selected

under Compassionate appointment: As per understanding the

reached in the circle council previously, the compassionate appointees

are to be posted in their parent SSA, but 3 candidates of CGA

appointees were posted to Adilabad SSA by the Telangana Circle

Management which is against the decision of CCM. Hence, it is

requested to consider the request transfers to their parent SSA of

the officials as per the decision of CCM.

DECISION TAKEN:

It is decided that cases will be examined on case by case. Hence

item closed

ACTION BY : AGM(A) CO

ITEM CLOSED